

“A journey of a thousand miles begins with a single step.” - Lao Tzu

As we begin the New Year, we would like to take a moment to thank you for your support in 2017. We are grateful for clients like you, who make our work challenging and enjoyable.

In 2017, we achieved one of my personal goals, being recognized as one of the top IT companies in Worcester County. We were voted as the Best of Worcester in IT Services by the Worcester Business Journal. Also, I passed the most difficult security exam in the IT industry, the Certified Information Systems Security Professional (CISSP).

Other achievements we made, one was being named as one of the top 500 Managed Service Providers (MSP) in the country by The Channel Company for the third year in a row. And the other was, being recognized with the 2017 Veteran-Owned Small Business of the Year Award by the U.S. Small Business Administration.

These accomplishments are a true testament of how hard the Machado Team works daily to make sure all your IT needs are met.

Our success has allowed us to do more for the community this year. Along with continuing to volunteer at St. John's Food for the Poor, many of our team members and their families walked for Making Strides Against Breast Cancer of Worcester. For Thanksgiving, we held a Canned Goods Drive to benefit families of the Boys and Girls Club of Worcester. And, Christmas, we held a toy drive for the various Christmas parties the Boys and Girls Club were holding; we collected/purchased close to one hundred coloring books and boxes of crayons for them. And, adopted a Boys and Girls Club family to shop for.

We donated close to fifty coloring books and boxes of crayons, hats, gloves and mittens to St. John's Food for the Poor.

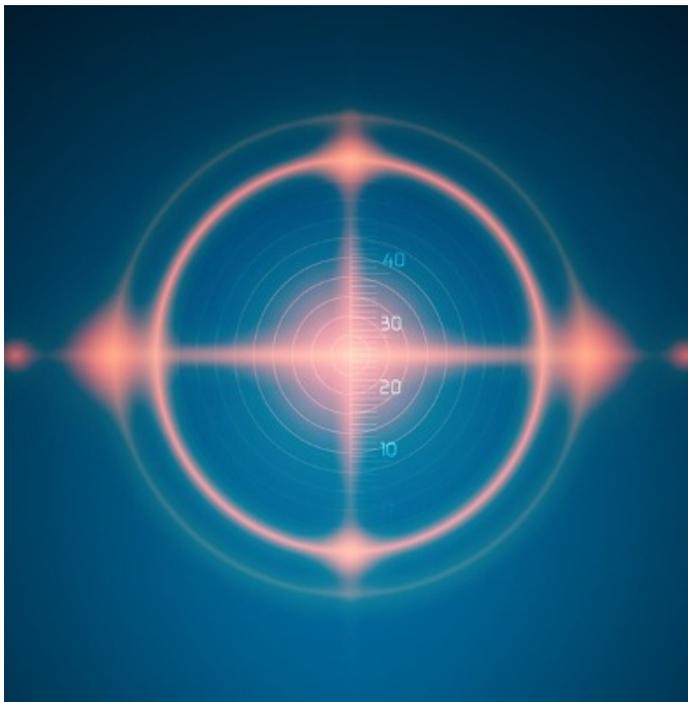
Everyone at Machado Consulting is looking forward to working with you this New Year, and contributing to your company's success.

I personally, look forward to seeing you at our appreciation event on Wednesday, January 24th.

Thank you,



Hitman Email Scam Threatens Your Life, Employee Spotlight Instead of Your Data



Luis Munoz

Meet our Technical Consultant, Luis Munoz!

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Email scams have become a sort of punchline, often featuring Nigerian princes or wealthy, unknown relatives in need of funds to get home. However, another email scam is anything but amusing, as it uses a unique possession of the target to entice them to comply: their life.

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Why You Should Reexamine Your Business Practices

Excel-lent Keyboard Shortcuts



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[Here's Our Rundown on](#)



As a business adopts certain “best practices,” it is important for business leaders to consider why they are adopted, and more importantly, are they really for the best? There are many problems that subscribing to false best practices can produce, and so it becomes important to identify, adjust, and resolve them.

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What to Do When the Internet Goes Out



Blockchain Technology



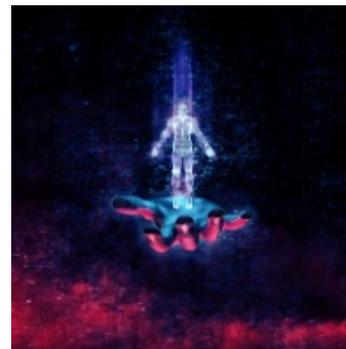
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Do You Know What Your Android Permissions Actually Mean?



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Why ROBOT is a Risk After Nearly 20 Years



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Quotes

"Be willing to be a beginner every single morning."

Losing Internet can be a large problem in the business world, as we all become more and more reliant on it. Downtime of this kind can be immensely frustrating. However, not all hope is lost, as there are ways to troubleshoot the cause of an Internet outage. Of course, if you're a client of Machado Consulting

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News You Can Use

Unpaid Invoices are a Major Problem For SMBs



While many different people open businesses, the primary reason that they all do so is to make money. A positive cash flow is essential if the business is to generate funds that support a cause or provide a decent living.

[READ MORE](#)

Technology Has Played a Part in Shaping How We Celebrate the Season



The holiday season has always been one of deep-seated traditions, some that draw from ancient customs, and some that are inspired by more contemporary trends.

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Secure Your Android During the Holiday Season



If your business takes advantage of Android devices like smartphones or tablets, you'll want to consider these 11 security tips that will help keep your organization safe.

[READ MORE](#)

Meister Eckhart



"You are never too old to set another goal or to dream a new dream."

C. S. Lewis

Brain Game

Q: First, I threw away the outside and cooked the inside. Then I ate the outside and threw away the inside. What did I eat?

Click on the button below to submit your answer.

[CLICK HERE](#)

**Each person with the correct answer will be placed into a hat and drawn on Wednesday (01/24) so that everyone can get a chance in getting a \$10 Dunkin Donuts Card.*

Referral Program

Earn some cash or a gift with a successful referral!



[CLICK HERE](#)

Connect



Client Appreciation Night



On Wednesday, January 24th, we'll be hosting a client appreciation night here at our new office in downtown Worcester. Come meet the staff, relax and have a good time! The event will be held from 4:00 PM to 8:00 PM. We'll be sending out more information soon and we hope to see you there!

[Contact Us](#)

Giving Back

Boys and Girls Club of Worcester

Machado Consulting held a Canned Goods Drive to benefit families of the Boys and Girls Club of Worcester for Thanksgiving along with a Toy Drive for Christmas which included crayons and colors books for the kids.



Liz Hamilton of Boys and Girls Club along with Helder Machado and Alex Milburn of Machado Consulting

"Running and maintaining four Clubhouses, employing a skilled staff, and being able to provide numerous programs and services to over 4,000 members is no easy task, and we certainly can't do it alone. It requires a great deal of support from the community in the form of grants, donations and in-kind giving. It's only with support from people like you, that we continue to change kids' lives and make an impact on our community."

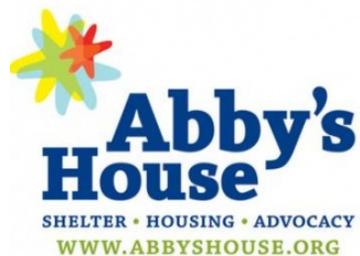
How to Donate

St. John's Food for the Poor



St. John's Food for the Poor Program at the unique St. Francis Xavier Center in Worcester, Massachusetts is a nonprofit charitable organization. Volunteers serve up to 700 hot nutritious meals a day, five days a week. Free food and support programs are available to any

Abbey's House



Abby Kelley Foster House, Inc. (Abby's House) opened in 1976 as one of the first overnight emergency shelters for women -- with or without children -- in the U.S. Abby's House is committed to ending homelessness. In this spirit, we have not expanded shelter services,

man, woman or child in need of food regardless
of race, color, creed, gender or way of life.

but rather, have expanded the number of
service-enriched, affordable housing units.

[How to Donate](#)

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